# Mohammad Hossein Khakban

## IT Specialist – Programmer

Detail-focused and result-oriented IT professional and web developer with +10 years extensive knowledge in troubleshooting IT-related issues and effective training skills. Dedicated, organized, and self-directed team player with strong written, communication, and relationship-building skills. Capable of identifying potential problems and providing recommendations for resolution.

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📞 +989384826565

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🐦 twitter.com/khakban

## SKILLS

- JavaScript
- SQL
- CSS
- HTML
- Linux
- Cisco
- MS Server Administrator
- Mikrtotik
- Technophile
- Proactive
- Organized
- Proficient Troubleshooter
- Active Directory
- Network Configuration

## Education

**Bachelor**
Computer Software Technology UAST, Iran – 2011

## LANGUAGE

English (Fluent)

Farsi (Native)

Germany (Fundamental)

## HOBBIES

- Reading books
- Active Sports (Football, Swim , Snorkeling)
- Hiking
- Research
- Playing Video Games
- Social Media

# WORK EXPERIENCE

**Present**

## IT Specialist

Mahan Petroleum Kish *(Kish Island, Iran)*
*http://mpkish.ir/*

- Responsibilities Maintained 250+ Windows computers and peripherals, including all configuring and monitoring. Worked with vendors to cut equipment costs by 20%.
- Installed 200+ desktop computers during a company-wide upgrade.
- Improved the overall network capabilities by 18% through designing and implementing new connectivity network configurations.
- Spearheaded hardware and software upgrade rollouts.

**2020**

## IT Specialist

FreeLancer *(Kish Island and Tehran, Iran)*

- Installed and configured over 120 workstations including laptops, desktops, tablets, copy machines and other printers, and Cisco VOIP phones for end-users.
- Provided valuable technical support for up to 100 end-users for hardware and software issues by consulting with customers via phone, email and in person.
- Provided remote desktop support for over 150 computers using programs like AnyDesk and TeamViewer.
- Performed data migration, email configuration and network mapping for end-users.
- Performed daily/weekly preventative maintenance, including virus scans, checking and cleaning of workstations, printers, network equipment, and other peripherals in petroleum companies.
- Solved problems, resolved errors, and ensured customer satisfaction.
- Installed Mikrotik, D-Link and Cisco AP's throughout all locations to supply WiFi access to all devices in petroleum companies.
- Provided computer training to clients whenever new software or hardware was introduced.

### 2019 — IT Specialist and Base Manager

Metal Muncher Oil Tools Kish (A company of NSC Italy) *Kish Island, Iran*
*https://mmot.ir/ (Iran branch) - https://www.nsc-it.com/ (mother company)*

- Installed and configured workstation including desktops, copy machines and other printers and Cisco VOIP phones for our users.
- Installed, configured and maintained the Cisco and Mikrotik routers.
- Design our website for demonstrate our services
- Run a server, installed active directory and needed services to give permissions and categorized users accesses.
- Performed daily/weekly preventative maintenance, including virus scans, checking and cleaning of workstations, printers, network equipment, and other peripherals in petroleum companies.
- Provided computer training (ICDL) to our unexperienced users (Over 15 users).
- Programming an automation for our internal paper work and manifest with JavaScript, HTML5, CSS and SQL server 2012
- Created point-to-point bridge with Mikrotik long range AP to send WiFi signals to our sister company.
- Substantially increased security and performance of systems by initiating installation of new anti-virus software and critical operating system and other
- Installed, configured the security cameras to monitor the workshop from everywhere

### 2016 — Senior Programmer

Information Technology Intelligent Solution Co (*Kish Island, Iran*)
*https://kishitis.com/*

- Full stack web developer responsible for end-to-end web app development for a governmental organization with morethan 15,000 users and clients using AngularJS, HTML, CSS, SQL. Led two teams of four employees each.
- Drove best practice implementation for above 85 employees across multiple departments. Decreased rework by 27% and costs by 18%.

### 2014 — IT-Man

Kish Island Drilling Services Co. (*Kish Island, Iran*)
*https://kids.co.ir/*

- Implemented an active and passive network.
- Installed and configured windows server 2012 and active directory for 15 users.
- Installed, configured and maintained the Mikrotik router.
- Design website for demonstrate our services
- Performed weekly preventative maintenance, including virus scans, checking and cleaning of workstations, printers, network equipment, and other peripherals.

### 2011 — IT-Man

Kish Debugger Co. (*Kish Island, Iran*)
*https://kdco.ir/*

- Maintained and administered IT systems for 8 hotels
- Installed software and hardware products to keep all users up to date with secure applications.
- Maintained and managed windows networking (TCP/IP, Wireless configurations, DNS, etc) for 8 hotels.
- Performed weekly maintenance, including virus scans, checking and cleaning of workstations, printers, network equipment, and other peripherals and make a checklist form for all the services.
- Installed Cisco AP for all 8 hotels.
- Run server and active directory for 8 hotels and link them all over wifi.

2009

# CERTIFICATES

## Ethical Hack

**Website Hacking - Penetration Testing & Bug Bounty Hunting, UDEMY – Online Course**
2021
Website: www.udemy.com

**Hands-on - Complete Penetration Testing and Ethical Hacking, UDEMY – Online Course**
2021
Website: www.udemy.com

## Microsoft Server

**MCSA: Windows Server 2016, Microsoft**
2019
Website: www.credly.com/badges/a9f6aefe-f2ec-4f6e-a8f2-ad3f75c6b988/linked_in_profile

**MCSA: Windows Server 2012, Microsoft**
2019
Website: www.credly.com/badges/596d26a2-bae5-45bd-adfa-6c330f8a7375/linked_in_profile

**MCSE Core Infrastructure 2019, Microsoft**
2019
Website: www.credly.com/badges/e6331a9e-93ec-4d18-8515-c1c85c32fb38/linked_in_profile

**Installing and Configuring Windows Server 2012, Microsoft**
2019
Website: www.credly.com/badges/0f5349ea-f45b-4f3e-b3c8-d7c0b2d0a9b1/linked_in_profile

**Configuring Advanced Windows Server 2012 Services, Microsoft**
2019
Website: www.credly.com/badges/f65dcdab-5fcb-462f-afdd-22d55f1139ae/linked_in_profile

**Administering Windows Server 2012, Microsoft**
2019
Website: www.credly.com/badges/7ff56ed4-9924-4884-bd68-355f50d053c7/linked_in_profile

**Designing and Implementing a Server Infrastructure, Microsoft**
2019
Website: www.credly.com/badges/e02aa8eb-5b90-4284-b19b-892a7899147a/linked_in_profile

**Upgrading Your Skills to MCSA: Windows Server 2016, Microsoft**
2019
Website: www.credly.com/badges/36752e57-f106-4a7b-b6fb-46e0ba71d3fb/linked_in_profile

## Network

**Mikrotik (MTCNA, MTCRE, MTCWE, MTCTCE, MTCUME), Asre Shabakeh Institute TEHRAN-IRAN**
2019
Instructor: Khashayar Abtin – link: mikrotik.com/training/centers
Website: era-network.ir

**CISCO CCNA 200-120, Arjang Institute TEHRAN-IRAN**
2019

## Linux

**LPIC – Linux, Arjang Institute TEHRAN-IRAN**
2019

**Linux Essentials, Arjang Institute TEHRAN-IRAN**
2019

## Programming & Web Developing

C++, Arjang Institute TEHRAN-IRAN
2019

JavaScript, CSS, HTML, Arjang Institute TEHRAN-IRAN
2019

SQL Server 2014, Arjang Institute TEHRAN-IRAN
2019

Python Fundamental, Arjang Institute TEHRAN-IRAN
2019

WordPress, Arjang Institute TEHRAN-IRAN
2019

## Voluntary Letters

Voluntary Resignation of Employment of Metal Muncher Oil Tools Kish – Ex Company – Kish Island, Iran
2016

Voluntary Resignation of Employment of Kish Island Drilling Services – Ex Company – Kish Island Iran
2013

Peter Leonard Smith: (Managing Director in Metal Muncher Oil Tools Kish)
Email: peter.smith@nationalservicecompany.it
LinkedIn: www.linkedin.com/in/peter-l-smith-rap-energy-dmcc-uae/

PhD. Elaheh Tahghigh Jahromi (Cloud Architect at IBM)
Email: n.tahghigh@gmail.com
LinkedIn: www.linkedin.com/in/elaheht/

Fariborz Taheri (Windows Server Administrator at Drei Österreich Austria GmbH)
Email: fari_taheri@hotmail.com
LinkedIn: www.linkedin.com/in/fari-taheri/